



Staff Complaints & Grievance Policy & Procedures

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| Version | 4.0 |
| Policy Code/Category | SU – AD – 019 |
| Purpose | To outline SU's policy and procedures on staff Complaints and grievances. |
| Scope | This procedures applies to the resolution of all staff grievances and complaints at the University. |
| File Location | SharePoint |
| Related Documents | Any related policies by code and title |
| Key words | HR Policy |
| Prepared by | HR Department |
| Approved by | EMC and HRC |
| Approval date | Oct 2022 |
| Review date | Oct 2025 |