



User Name and Password

How to get Username and password

You will receive an email with your university user ID and password after completion of admission process

User name will consists of 6 digits

Password will consists from a combination of letters and digits

Example

User Name : 909090 Password : Ac90RJH

How to get your user ID

If you did not receive an email with your user id and password , Please send an email to

E-support@su.edu.om

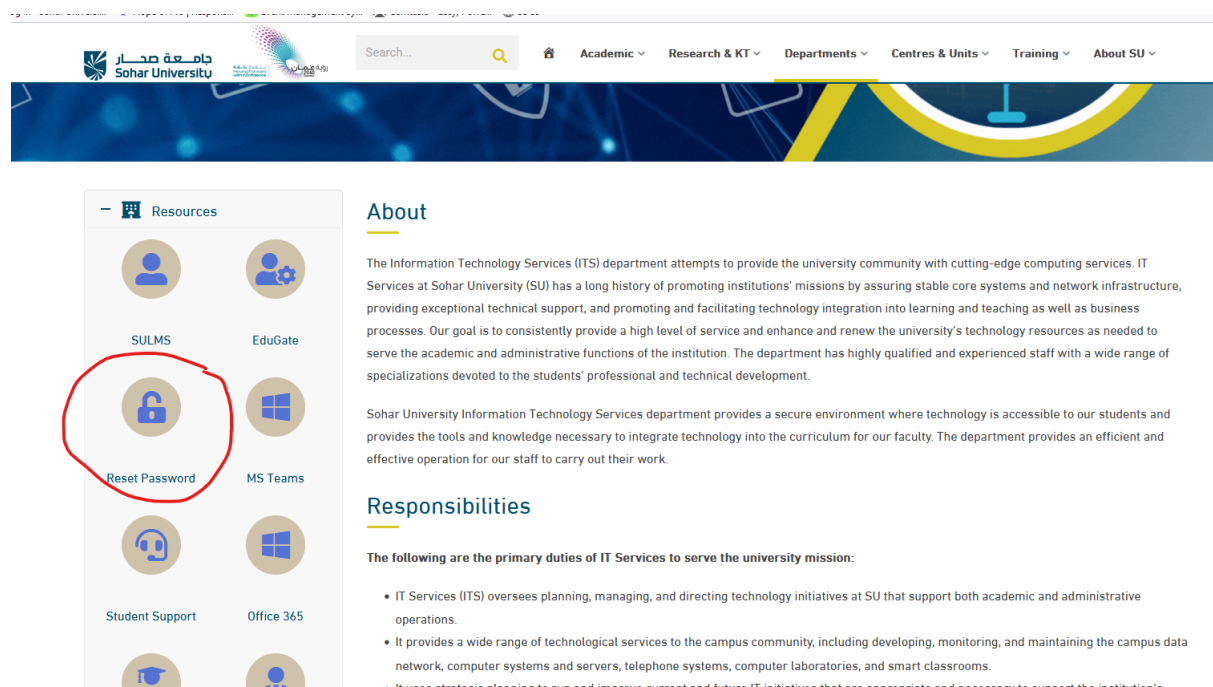
University will send you the user id and password on your

email , you put in your admission application with the required information

If the email address entered in the admission application form is not correct, Please send an email to registration department to fix your email address

registration@su.edu.om

Change Password



The screenshot shows the Sohar University website. The top navigation bar includes the university logo, a search bar, and menu items: Academic, Research & KT, Departments, Centres & Units, Training, and About SU. Below the navigation bar is a blue banner with a yellow and white graphic. On the left, a 'Resources' sidebar contains icons for SULMS, EduGate, Reset Password (circled in red), MS Teams, Student Support, and Office 365. The main content area has an 'About' section with text describing the Information Technology Services (ITS) department's mission and a 'Responsibilities' section with a list of duties.

About

The Information Technology Services (ITS) department attempts to provide the university community with cutting-edge computing services. IT Services at Sohar University (SU) has a long history of promoting institutions' missions by assuring stable core systems and network infrastructure, providing exceptional technical support, and promoting and facilitating technology integration into learning and teaching as well as business processes. Our goal is to consistently provide a high level of service and enhance and renew the university's technology resources as needed to serve the academic and administrative functions of the institution. The department has highly qualified and experienced staff with a wide range of specializations devoted to the students' professional and technical development.

Sohar University Information Technology Services department provides a secure environment where technology is accessible to our students and provides the tools and knowledge necessary to integrate technology into the curriculum for our faculty. The department provides an efficient and effective operation for our staff to carry out their work.

Responsibilities

The following are the primary duties of IT Services to serve the university mission:

- IT Services (ITS) oversees planning, managing, and directing technology initiatives at SU that support both academic and administrative operations.
- It provides a wide range of technological services to the campus community, including developing, monitoring, and maintaining the campus data network, computer systems and servers, telephone systems, computer laboratories, and smart classrooms.
- It uses strategic planning to run and improve current and future IT initiatives that are appropriate and necessary to support the institution's

New screen will open with the following details

User Name:

Password:

Registered Mobile Number:

The image shows a web form for password reset at Sohar University. At the top left is the university's logo and name in Arabic and English. Below it is the title 'Student Password Reset'. The form contains three input fields: 'User Name *', 'Password', and 'Registered Mobile No *'. Below these fields are three blue buttons: 'Change Password', 'Forgot Password / Reset Password', and 'Clear'.

- Enter your student id in the User name field
- Enter your password in the password field
- Enter your mobile number in the field of Registered mobile number (should be same in admission application form)
- If you know your current password , enter it and click on <Change Password>
- If you don't know your current password, click on <forget Password>

If the mobile number is correct

- You will receive an OTP code on your mobile
- Enter your new password
- Confirm the entered password by entering it in the confirm field
- Enter the OTP number
- Press the save button

Important Information

- Keep your password secret and don't share it with any one
- Password length should be at least 8 characters
- Password should consists of at letters and digits where at least one letter is capital
- Change your password each six months
- Don't use your mobile number as password